



Following the directive ordered by the Sabah State Government on 9th May, Centre Point Sabah Shopping Mall is finally open with the mall operating hours from 10 am - 9:30 pm. However, certain shops are still not allowed to open until further notice such as Hair Salons, Beauty Salons, Massage Parlors, Bowling Centre, Karaoke Center, and other entertainment outlets.

Moving towards May, everyone will need to adapt to the new norm under the Conditional Movement Control Order (CMCO). Therefore, we have gone the extra mile to ensure the health and safety of our patrons and shoppers. We have prepared several preventive measures for everyone before entering the mall.

Among the basic preventive measures include opening a few mall entrances, securities check the body temperature of patrons or shoppers before allowing them entry into the mall, wearing face masks inside the mall is compulsory, providing hand sanitizers, as well as crowd control and social distancing. We would like to urge every tenant/shoplot owners to make sure their employees or customers to strictly adhere to the social distancing measures in their shop premises.

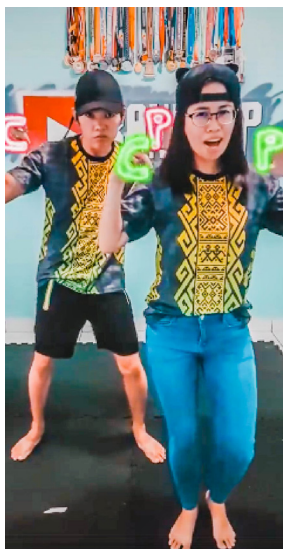
Since the MCO period, our cleaning staff have increased the frequency of cleaning routines in order to disinfect the mall's common area and facilities. We are currently practicing 3 types of cleaning for the mall, one of which is to clean the high touch point areas for every 30 minutes, such as hand-rails, bench, PVC Air Curtain, door handles and more. Moreover, our cleaners will also spray every lift button with sanitizers in every 15 minutes, as well as doing nightly disinfectant fogging for every lift in the mall. Our cleaning team also conducted daily disinfectant misting spray for walkways, stairs, escalators, barricade and wall after mall operating hours.

Apart from that, we have provided an "Order & Collect" Station point at the City Parade entrance. Tenants or shop lot owners may drop off their product items at the designated station for the shoppers to pick up by drive-thru, without entering the mall. This is one of the initiatives done by the management for the health convenience of our shoppers.

On another note, our Marketing - Event team has conducted a LIVE promotion online marketing through our social media platform. This is to provide a platform for tenants/ shop lot owners to showcase and promote their shop and items. We will be hosting the live video to assist our tenants or shop lot owners to boost up their sales especially during this period. If you wish to participate in this activity, you can contact our Marketing-Event representative, Ms. Michelle and Ms. Winnie at 088-255860



# CP Tiktok Challenge 1st - 24th May 2020



With the Movement Control Order (MCO) still in effect in response to the COVID-19 pandemic, many Malaysians stuck at home have been unable to resist the allure of creating their own TikTok video or completing one of the many TikTok challenges. TikTok, a short-form video-sharing app, has indeed taken the world largely forced to stay home by storm. Young or old, everyone has found a reason to film themselves being silly, outrageous or crazy all for the sake of a TikTok video. Besides, TikTok has been the topping the chart as the most downloaded apps since the first quarter of 2020.

The management organized another online based event, TikTok Online Dance Challenge which will run for 10 days, starting 1st - 24th May 2020. Firstly, the public will need to download the TikTok app from Google Play Store or Apple App Store. Next, they will need to pick the "Lose Control" song and continue with the customized dance choreography that includes the hand gesture of the letter "C" and "P" to represent Centre Point Sabah shopping mall.

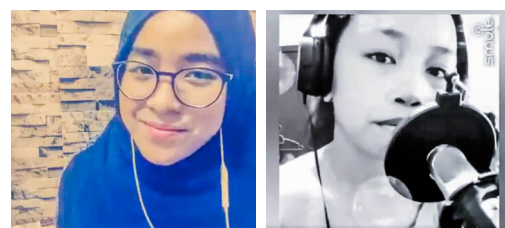
The challenge video can be recorded as an individual or group basis but only one (1) submission will be allowed throughout the challenge period. The participants need to make sure that their entry video must not be offensive, illegal, or insensitive to any segment to the society, religion, races, etc. Only one (1) entry selected as the most creative & entertaining will be awarded the cash. On the 26th May 2020, the winner announcement has been made - Slayer R F Dark (Ran Step) won the RM500 cash prize as their video fulfilled the most judgement criteria.

## 15th - 31st May 2020 CP Voice Up Online Singing Contest

It is a norm for the Malaysian to express their love of singing regardless of the skill they have, be it humming while listening to the music application, in the car driving or in the Karaoke room.

In Sabah, May is the month of Kadazandusun's festive season - Harvest Festival. This implies that before the implementation of Movement Control Order (MCO), singing can never be the exception for any festive gathering as it is to bring everyone together while celebrating the festival. Aside from the festive season, the citizens sing almost everywhere. Centre Point Sabah has decided to indulge in more online-based events while practising the new normal and SOP guideline provided by the government.

Starting from 15th May until 31st May, Centre Point Sabah will be conducting CP Voice Up Online Singing Contest, a virtual contest whereby the contestant needs to upload a video of them singing a song of their own choice in a complete duration on social media (Facebook or Instagram). The has to be set as public with a hashtag of #CPVOICEUP2020. As for the requirement, participants need to hold a Malaysian NRIC and have to be 15 years old and above. A link will be provided and contestants need to register in order to provide the link of their uploaded videos. The submission of videos will close on the 31st of May 2020 at 6.00 pm.



## Online Product Promote (Live Streaming)

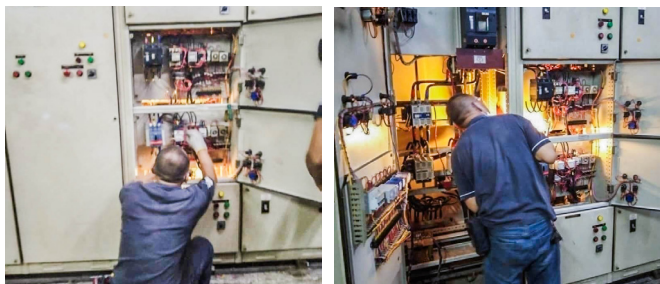


The mall is finally resuming back to its normal operation hour as the government implemented Conditional Movement Control Order with certain shops are allowed to operate as usual. With the new norm, the management will be utilizing the more connecting with people online and came up with a new initiative - CPromote, an online product promote will be done live on Centre Point Sabah's official Facebook and Instagram page. The live will be done consistently every week starting from 14th April 2020 featuring the shop lots inside the mall. The first live broadcasted on the 14th April featured Doss Gallery, a fashion outlet located at 2nd Floor has received 100% positive comments from the public and the audience are liking the products offered on live.

It is one of the management initiative to help tenants or purchaser's lot to boost their sales through the various platforms of social media. It is also a good medium whereby tenant or purchaser's lot can promote their product selling live at Centre Point Sabah Facebook Page and Instagram. Viewers can make a convenient purchase and proceed with the buying process with the sellers directly through this streaming service. Any interested shop lot may contact 088-255860 for more information regarding online product promotion.

# PUBLIC ANNOUNCEMENT MAINTENANCE

## REPAIR OF CHILLER PUMP STARTER PANEL NO.1 AT CHILLER ROOM CITY PARADE

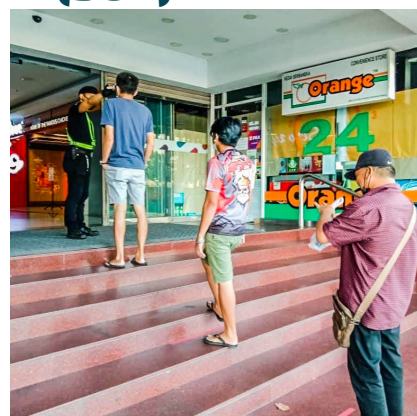


Repair of chiller pump starter panel No.1 at Chiller Room, City Parade recently was done by our appointed contractor in order to keep the chiller running smoothly.

## SECURITY

### MALL SAFETY STANDARD OPERATING PROCEDURE (SOP)

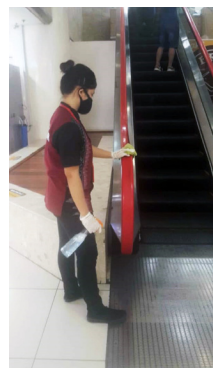
Centre Point Sabah shopping mall is following the mall operation SOP that were given by our state government. Our security officer will ensure that patrons who wish to enter the mall should wear face mask and screening body temperature. If the body temperature exceeds 37.5°C, then the person will be taken to our isolation room that located at 1st Floor for further action.



## CLEANING

### MALL CLEANING STANDARD OPERATING PROCEDURE (SOP)

Our cleaning team have increased the frequency cleaning and disinfection of the mall in order to keep our mall safe and sanitized for shoppers to enjoy their shopping in the mall with ease in mind. Our cleaning team had conducting regular disinfection throughout the mall, especially the high touch point areas every 30 minutes, such as Handrails, Bench, PVC Air Curtain, Door handles and etc. The lift buttons will be sanitized every 15 minutes. Moreover, our cleaning team were also doing the nightly disinfectant fogging of every lifts in the mall after mall's operation hour.



## ENCROACHMENT OF COMMON AREA

Please be reminded that Centre Point Sabah is implementing the policy of non-encroachment for common area in our building to avoid obstructing the fire escape way. Please do not display your goods along your shop front obstructing the passage way and causing inconvenience to member of the public.

## KIND REMINDER

If you lost any item while shopping in our mall, please check to see if it has been passed over to your contact details, so that it is easier for us to reach and return the found item to you. On the other hand, if you have found any item while shopping in our mall, please deliver it to the security or information counter as soon as possible. Your fellow shoppers will appreciate your courtesy and consideration.



## **COLLECTION ANNOUNCEMENT**

The invoices of Rental and Service Charges for May 2020 have already been issued on 1st May 2020. We seek co-operation from all purchasers and tenants to settle their accounts promptly.

**MS.LO**  
**014-354 8776**

## **MAINTENANCE**

**MR.CHONG**  
**012-8021599**

## **COMPLAINTS & SUGGESTIONS**

Kindly fill in the appropriate form located at our information counter.

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**SECURITY HOTLINE**  
**088-538100**

**MR.JULY**  
**011-33716695**



**PUBLISHER**