



  
**CentrePOINT Sabah**

## NEWSLETTER OCTOBER 2020

PPH384/08/2020 (035215) - 04/20

The year 2020 has been a rough and tough year for every one of us. However, the mall management will not let it go without giving some joy to the community, especially the children. Though the annually anticipated of the mall's Halloween event - "Trick or Treat" had been canceled this year, our marketing event team has taken a quick action of shifting the event to an online event.

In addition, the mall management would like to thank all the tenants and shop lot owners for your continuous effort in keeping your premises safe and healthily sanitized as we combat the novel coronavirus (COVID-19) pandemic together. The recent announcement and SOP updates on CMCO in Sabah on 10th November 2020, had been giving us a good sign to continue to revitalize our mall operation businesses.

Good news to all! Though all business operators are subjected to the mall's business operating hours, the management is allowing every business operator to operate at flexible hours too. On a different note, the management has decided to grant another 15% service charge rebate for the entire month of November 2020.

The toilets' entrance fee from the Basement Floor to the 4th Floor is now free of charge for everyone. For your assurance, a cleaning team will be stationed at each of these toilets to ensure that there are always clean and sanitized for your own convenience. Moreover, daily disinfection for every toilet

will also be done, concurrently with the mall's sanitation after the operation hour.

At the same time, we would like to encourage every tenant and shop lot owners to be proactive and take preventive measures to ensure the well-being of our community. Disinfecting inside the premises is highly encouraged to be conducted regularly to achieve the highest level of hygiene. You may source out a professional disinfecting service team or contact our cleaning team department head, Ms. Sara at 016-8398975 to assist with the disinfecting procedure at your own expense.

As our committed service to the communities, we will be focusing more on our Corporate Social Responsibility (CSR) activity of the CPCares program this October. The Free Face Mask Giveaway will be ongoing to the public at no minimum spending limit. The public can redeem these free face masks at the Information Counter. We hope this program can be a part of the solution to the communities by providing alternative protective measures against the third wave of the Covid-19 outbreak.

At present, the management office is still closed to the public and all our office staff is continuing operations on a work from home basis. If you need any maintenance or security-related assistance, please call 088-246900. Let us continue to take care of each other while we address this health crisis together during these challenging times. Stay safe everyone!

# Mask Giveaway

21st October 2020 – on going

With the recent spiking cases of Covid-19 virus infection, the government has decided to banned inter-district travel in certain districts and instate travel restrictions from Sabah states to the Peninsula, Sarawak, and Labuan and which later turned to implementation of Conditional Movement Control Order (CMCO). In Centre Point Sabah shopping mall, the management strives to serve the best to the shoppers and to ensure the safety of every customer while practicing the new norms introduced by the government since the implementation of SOPs from the earlier year. One of the SOPs is to always put on a mask to reduce the percentage of getting infected by the Covid-19 virus. In accordance with that, Centre Point Sabah Shopping Mall conducted free face masks giveaway to the public starting from 21st October 2020 in order to raise awareness of the importance of wearing a face mask in public. Each person will receive one (1) free mask upon their entry to the mall without any minimum spending limit. The redemption can be made at the Information Counter located on the Ground Floor. Previously, the shopping mall has given away 15,000 masks to the shoppers not only in conjunction with the mall's 30th Anniversary Celebration but also as an initiative to curb the spread of Covid-19 infection.



# CPCares : Face Shield donation to QEH

27th October 2020

On October 27, the management team of Centre Point Sabah shopping mall donated 3,000 units of face shields to Queen Elizabeth Hospital in response to the rising cases of Covid-19 due to the third wave pandemic outbreak. It has been known that the medical supplies are getting scarce as the incoming number of patients grow from days to days. Our team has reached out to the representative from the hospital to get permission to donate some medical supplies to help them. It is also our utmost gratitude which we expressed to each and every one of the serving medical frontlines. The management has started its Corporate Social Responsibility (CSR) in April when the nation was under the implementation of the Conditional Movement Control Order (CMCO). The 3,000 face shields are handed to Mr. Azmil Bin Salleh, the Medical Assistant Officer of Emergency Operations Centre (EOCC) and also in charge to receive the donation from the public. Meanwhile, the public is highly advised to adhere to the standard operating procedures (SOP) given by the government to contain this pandemic outbreak.



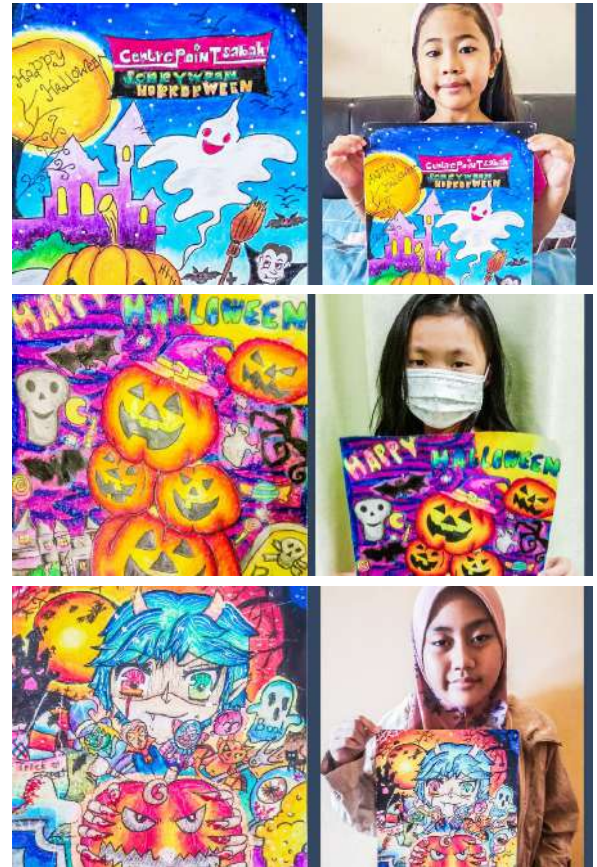
# Halloween Online Drawing & Colouring Contest

6th October – 17th November 2020

The annually anticipated Halloween event is different for this year, as it has turned into virtual events due to the implementation of CMCO. Halloween online drawing and coloring contest was held a-month long, from 6th October until 8th November where it opens for Malaysian children which divided into 3 age categories, category A (4-6 years old), category B (7-9 years old), and category C (10-12 years old).

The judging criteria are based on originality (20%), creativity (15%), color harmony (10%), mall logo (5%), and online voting (50%). This time, the participants are not only judged by their skills, but also from public engagement through the likes given. Given the title itself, participants need to draw and color on a piece of A4 or A3 size paper while expressing their creativity based on the theme “Halloween”. Children are free to use any coloring materials to complete their artwork. Participants need to include the Centre Point Sabah shopping mall logo to avoid any cheating or fraud by using previously finished artworks.

As the submission of artworks ended on the 8th of November, all compiled artworks are posted altogether on 9th November to proceed with the online voting session for a week. Each participant needs to share their artwork to get “likes” and “shares” as it stands 50% from the overall judging score. The winners are announced on the 17th of November and posted on Facebook and Instagram.



# Halloween Spooktacular Costume Contest

5th October - 14th November 2020



Who says you can't enjoy Halloween while staying at home? The Spooktacular Online Costume Contest is another virtual event organized by the management, as it targeted children from 4 until 12 years old. For this contest, only two age categories are open, namely category A (4-8 years old) and category B (9-12 years). The management makes it possible for the children to showcase their costumes virtually by sending their video of wearing any Halloween theme costume with the mandatory rule of stating their name, age and mention “Centre Point Sabah Spooktacular Costume Contest 2020” to avoid any fraud entry. Not only that, they are given 3 minutes to flaunt their runaway skill and pose to gain the interest of the public and the judges.

The online contest runs from 5th October until 7th November 2020. The video submission is closed on the 7th November which then continues with online voting from 8th November until 13th November 2020. To make the online opinion matter, the participants are highly encouraged to get the most likes and shares with the video link given to get as many engagements as they can as it affects the scoring marks. The winners are announced on the 14th November where there are 3 winners for both category A and B, consolations prizes for 15 chosen contestants and 2 winners for the most popular category.

# PUBLIC ANNOUNCEMENT

## MALL SAFETY STANDARD OPERATING PROCEDURE (SOP)

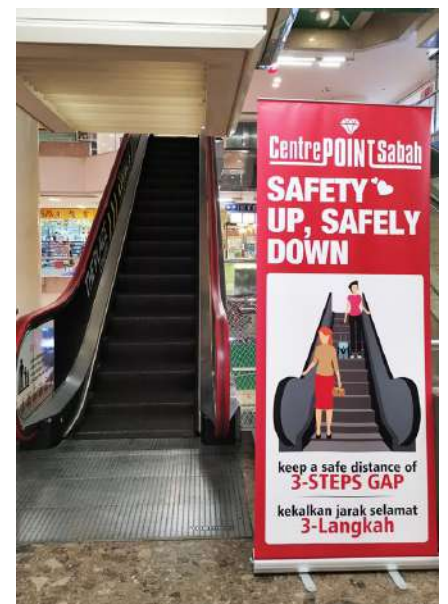


Please be reminded that Centre Point Sabah shopping mall is complying the State Government's SOP on controlling the mall entrances/exits, as well as mandatory temperature checking for all shoppers prior to entering the mall.

The management is very concern on the safety & health of every patrons during this period of time. Therefore, the management has put up several safety signages within the mall as reminders for us to be vigilant and prioritize our health, especially those categorized under the high-risk groups, such as children and elderly.

Moreover, the management have installed barriers in order to encourage the public to practice physical distancing while sitting down at the bench or while eating. To create more interesting and creative environment, the management has installed the physical distance barriers in the form of teddy bears figure.

For mutual safety, we would like to urge all the patrons to continue practicing physical distancing and wear face mask while being inside the mall to reduce the spread of Covid-19.

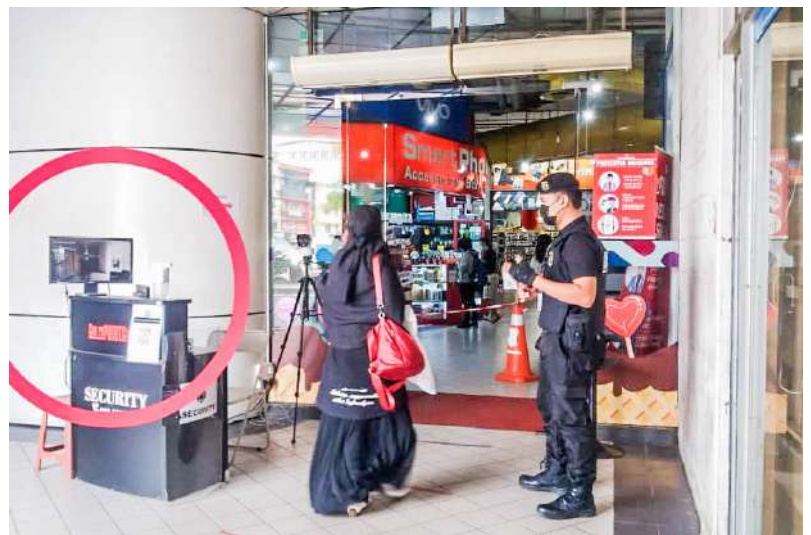


# SECURITY SERVICE AT SHOPPING MALL & OFFICE CPS TOWER



Please be informed that during the Conditional Movement Control Order (CMCO), our security department will continue to do their mall patrolling. Concurrently, our security will continue to make sure our patrons are adhering to the SOP guidelines of wearing face masks in public.

Our security will continue to be stationed at the mall entrances to ensure everyone entering the mall is wearing face masks and get their temperature measured. They will ensure that there are no shoppers hanging around inside the buildings as an initiative to reduce the virus Covid-19 infection. If you need further assistance, please do not hesitate to contact our hotline security department at 088-538100.



## ENCROACHMENT OF COMMON AREA

Please be reminded that Centre Point Sabah is implementing the policy of non-encroachment for common area in our building to avoid obstructing the fire escape way. Please do not display your goods along your shop front obstructing the passage way and causing inconvenience to member of the public.

## KIND REMINDER

If you lost any item while shopping in our mall, please check to see if it has been passed over to your contact details, so that it is easier for us to reach and return the found item to you. On the other hand, if you have found any item while shopping in our mall, please deliver it to the security or information counter as soon as possible. Your fellow shoppers will appreciate your courtesy and consideration.

# MAINTENANCE

## SERVICING & MAINTAINANCE OF CHILLER 2A & 2B

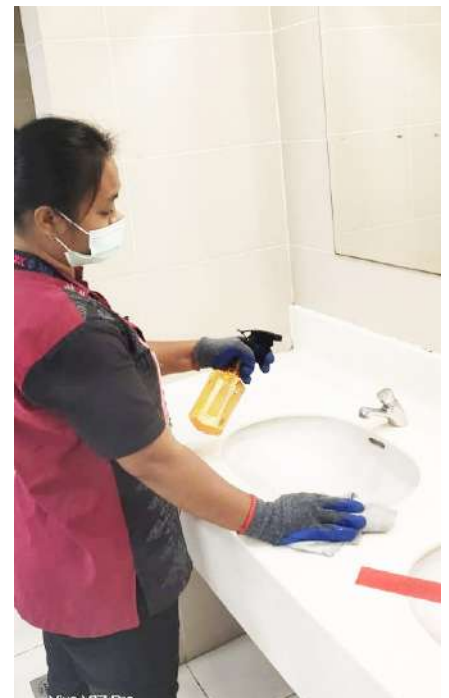
Kindly inform that we have serviced the chiller and will continue to monitor it to ensure the mall provides a comfortable temperature for shoppers and tenants.



# CLEANING

## TOILET DISINFECTION

All toilets will be undergoing daily disinfection during and after mall operation hour. As we prioritize our patrons' safety and health, our cleaning team is committed to keep the mall's toilets and facilities clean and reduce germs contamination around the toilets.



# CLEANING MALL DISINFECTION

As a peace of mind on your safety while being inside the mall, the cleaning team have been working day and night to ensure a safer environment for our patrons and shoppers. They have been continuing with the nightly sanitation, especially during this period.

“Your Safety is Our Utmost Priority”! is the motto that the management will always hold on to. Hence, we are dedicated to maintain strict hygiene measures. The management urge every tenants to continue complying with the SOP, practice good hygiene and practice physical distancing! Stay vigilant and stay safe. We can fight this pandemic together!



## **COLLECTION ANNOUNCEMENT**

The invoices of Rental and Service Charges for October 2020 have already been issued on 1st October 2020. We seek co-operation from all purchasers and tenants to settle their accounts promptly.

**MS.LO**  
**014-354 8776**

## **MAINTENANCE**

**MR.SHAHRIN**  
**017-8208934**

## **COMPLAINTS & SUGGESTIONS**

Kindly fill in the appropriate form located at our information counter.

**MR.RANDY**  
**019-5522619**  
[randy.ramli@centrepoinSabah.com](mailto:randy.ramli@centrepoinSabah.com)

**SECURITY HOTLINE**  
**088-538100**

**MR.JULY**  
**011-33716695**

